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PATENT APPLICATION  
10/623,298

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Mark (nmi) Albert, et al.  
Serial No. 10/623,298  
Filing Date: July 18, 2003  
Group Art Unit: 2667  
Examiner: Prenell P. Jones  
Title: SYNCHRONIZING SERVICE INSTRUCTIONS AMONG  
FORWARDING AGENTS USING A SERVICE MANAGER

**MAIL STOP AMENDMENT**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

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*Willie Jiles*  
Willie Jiles

**RESPONSE TO EXAMINER'S ACTION**

In response to the Office Action mailed September 8, 2004, Applicant respectfully requests the Examiner to reconsider the claims in view of the amendments and the comments as set forth below. Please amend the Application as follows.